

First Tee – Tampa Bay FAQ Sheet

We've organized the most common questions and answers about weather updates, registration, accounts, and programs.

Weather Updates

Q: How do we know if a class is cancelled?

A: Text message notifications will be sent out through our mobile alerts system. To subscribe:

- For **Saturday Group Lessons**, text: **ftgroup** to (844) 910-4681
- For **Weeknight Group Lessons**, text: **ftweekday** to (844) 910-4681
- For **Short Course Club**, text: **shortcourse** to (844) 910-4681
- For **Saturday Teams**, text: **ftteam** to (844) 910-4681

Q: What is the lightning policy?

A: If lightning is within 8 miles, we cannot hold class. We must wait at least 30 minutes after the last strike to resume.

Q: Do we refund for class cancellations?

A: No refunds are provided. In the rare case a class is cancelled, the Short Course at Rogers Park will be open for play from 9 a.m.–5 p.m. on a make-up date to be determined. This date will be communicated via email as the session approaches.

Registration

Q: How do I register if my child is new to the program?

A: Go to [First Tee Tampa Bay](#) and click **Register My Child**. Select the link for **new participants**, which opens a Google form. After completing it, you will receive an email within 24–48 hours from our Registration Coordinator, Cody Buffenbarger (cody.buffenbarger@tampaymca.org), with further instructions.

Q: When does registration open?

A: Registration usually opens about one month after the session begins (normally on a Tuesday at 9:00 a.m.). Please check our [program schedule](#) for upcoming registration dates.

Q: How do I register if I already have an account?

A: Go to [First Tee Tampa Bay](#), click **Register My Child**, and select the link for **returning participants**.

Account

Q: How do I create an account?

A: After completing the new participant Google form, you'll receive an email (within 24–48 hours) from Registration Coordinator Cody Buffenbarger with a link and instructions to set up your account.

Q: How can I update my account?

A: Log in to your account to make changes such as address, payment method, or participant information. You may also call our office at **813-238-7320** for assistance.

Programs & Camps

Q: What is the difference between Regular Camp and Advanced Camp?

A: The difference is based on age and schedule:

- **Regular Camp:** for younger participants.
- **Advanced Camp:** for ages 12–15. Advanced campers play 9 holes of golf, walking the course and using a push/pull cart for their bags.

Q: What programs are available for older kids?

A: In addition to Advanced Camp, older participants may also join **Players Club**. Please contact our office at **813-238-7320** for details on how to join.